

Jared Shepherd

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Career Profile – Computer Engineering Student / Team Leadership / Software Engineering

PROFESSIONAL SUMMARY

Ambitious Computer Engineering student with five years of corporate experience seeking part time position or internship in management. Proven experience working in challenging environments, managerial situations, engineering design challenges, and system development for two Fortune 500 companies.

EXPERIENCE

J.B. Hunt Transport, Inc, Lowell, AR

Jan 2018 - Present

Team Lead/Scrum Master – Intern

June 2021- Present

- Hold weekly one-on-ones with interns to help them grow personally and professionally
- Use Agile methodology and practices to lead and manage two teams of software development interns
- Organize and lead team meetings and Scrum ceremonies in order to ensure efficient software delivery to the customer

Software Engineer – Intern

July 2019 – June 2021

- Inspect queries and perform tests on them to assess and optimize performance
- Participate in weekly code reviews to ensure solutions are ready to implement in production
- Used metrics to determine efficiency of programs and worked with team to determine which ones needed to be tuned to improve performance

Quality Engineering – Intern

Jan 2018 – July 2019

- Lead stand-ups, communicated expectations and mentored other interns
- Test New/Existing Applications to validate business readiness
- Assist in maintaining and improving existing automation scripts

Walmart Home Office, Bentonville, AR

Sep 2016 – Jan 2018

Technician III, Tech Support

- Chosen Associate of the Month by Management the months of March, April and June 2017
- Handled incoming calls from stores with technical issues
- Coordinated with multiple technical and business teams to limit impact on stores
- Top 3 performer in measurable metrics every week (calls taken, chats taken, customer satisfaction, etc.)

Walmart Neighborhood Market Centerton, AR

July 2014 – Sep 2016

Fresh Department Associate / General Merchandise Associate

- Managed replenishment of fresh product
- Provided customer assistance in all areas of the store

TECHNICAL SKILLS

Relevant courses: Programming Foundations 1 and 2 (C++), Digital Design, Computer Organization, System Synthesis and Modeling, Operating Systems, Programming Paradigms (Java, JavaScript, Python)

Experience with: Microsoft Office Suite, Azure Dev Ops, COBOL, SQL (Both MS SQL and DB2), C Languages, Java, JavaScript, CSS, HTML, Scrum/Agile Methodology, Kanban Development

EDUCATION

- B.S. Computer Engineering, Minor in Mathematics, University of Arkansas
- A.S. General Studies, Spring 2019, NW Arkansas Community College

Expected: December 2022
Completed: May 2019